

Informed Consent for Telehealth Services

TeleDirectMD | Effective April 16, 2026

By proceeding with your TeleDirectMD visit, you acknowledge that you have read, understand, and agree to the following terms regarding the delivery of healthcare services via telehealth technology.

1. Nature of Telehealth

Telehealth involves the delivery of healthcare services using electronic communications, information technology, or other means between a healthcare provider and a patient who are not in the same physical location. This may include assessment, diagnosis, consultation, treatment, and patient education via audio and/or video technology.

2. Risks and Limitations

I understand that telehealth has potential risks including, but not limited to: (a) limitations of the technology that may affect the quality of the medical evaluation; (b) the inability of the provider to perform a physical examination, which may limit the ability to diagnose a condition or disease; (c) the possibility that the provider may not be able to provide a diagnosis or treatment recommendation; (d) potential disruptions, delays, or technical failures in the electronic systems or equipment; and (e) the possibility, despite security measures, that electronic communications may be intercepted by unauthorized third parties.

3. Benefits

Potential benefits of telehealth include improved access to care, convenience, and the ability to receive medical services without traveling to a provider office.

4. Provider Information

TeleDirectMD telehealth services are provided by Dr. Parth Bhavsar, M.D., a Board-Certified Family Medicine physician. Provider credentials and license information will be confirmed at the start of your visit.

5. Technology Platform

Your visit will be conducted through a secure, HIPAA-compliant video platform. You are responsible for ensuring a private location with adequate internet connectivity for your visit. All TeleDirectMD visits are conducted via live, synchronous video. Audio-only and asynchronous (store-and-forward) visits are not currently available.

6. Right to Refuse or Withdraw

I understand that I have the right to withhold or withdraw my consent to the use of telehealth at any time without affecting my right to future care or treatment and without risking the loss or withdrawal of any benefits to which I am otherwise entitled.

7. Right to Request In-Person Care

I understand that I may request an in-person visit at any time, and the provider may recommend an in-person visit or referral to emergency services if the clinical situation warrants.

8. Emergency Protocols

I understand that telehealth is NOT appropriate for medical emergencies. If I am experiencing a medical emergency, I should call 911 or go to the nearest emergency room immediately. TeleDirectMD is not a substitute for emergency care.

9. Medical Records

All information obtained during my telehealth visit will be documented in my medical record and will be treated with the same confidentiality as any other medical record. Records are maintained in a HIPAA-compliant electronic health record (EHR) system.

10. No Guarantee of Treatment

I understand that my provider may determine that my condition is not appropriate for telehealth management and may decline to prescribe medications or provide treatment, instead referring me to in-person care.

Eligibility

TeleDirectMD provides care to **adults aged 18 and older** who are physically located in one of our 42 covered jurisdictions (41 states + Washington D.C.) at the time of the visit. Pediatric patients are not accepted. New York is not currently covered.

State-Specific Disclosures

Certain states require additional telehealth consent disclosures beyond this document. Please review the state-specific disclosures applicable to your location: [View State Telehealth Consent Disclosures](#).

Contact Information

TeleDirectMD

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Privacy Policy: teledirectmd.com/privacy-policy

Terms of Service: teledirectmd.com/terms-of-service